





Dear members of the Arizona Corporation Commission,

Docket Number: E-01345A-16-0036 + E-01345A-16-0123

I am writing to urge you to say no to the proposed APS rate hike. I am 82 years old and my house is cold because I cannot afford to heat it due to high electric costs. I am afraid to use my electric stove. I have to cook only with microwave. I have a dark house and it is hard to see. PLEASE do not raise the costs higher.

As an APS customer, the need for APS to invest in costly generation, transmission and distribution is reduced when I reduce my electricity use. However, if APS increases its monthly fixed fee, consumers who work hard to conserve energy and be more energy efficient can't do anything to reduce that fee. That isn't fair.

I am so cold in my house due to high electric bills that my hands can hardly type this letter.

Please oppose any increase to the basic service charge.

Please also vote no on mandatory residential demand charges. I appreciate that the Commission did not approve these charges in its recent decisions on the UNS Electric and TEP rate cases. Please continue that trend.

Charging consumers for the maximum amount of demand used in only one hour of the month is likely to increase what consumers pay each month and decrease incentives to reduce energy use. I am on a fixed income. Please do NOT increase my bill. It would be inhumane to live in an even darker, colder house. I have all saver energy type light bulbs. My heater thermostat is 50 at nite and 60 daytime. I do not cook except on microwave. I cannot pay you more, please.

Please say no to unfair utility charges.

Sincerely, Clorita Joanne Tye

Clorita Joanne Tye 4654 E Donna Dr Prescott, AZ 86301 Arizona Corporation Commission
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JUN 1 2 2017

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